



Community Benefits & Social Accountability Report

Fiscal Year Ending June 30, 2018



MADERA COMUNITY HOSPITAL

Karen G. Paolinelli
Chief Executive Officer
July 1, 2017 – June 30, 2018

Prepared in Compliance with
California's Community Benefit Law SB697
By
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and
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Madera Community Hospital

Introduction & Background

Madera Community Hospital (MCH) is a general acute care hospital, fully accredited by the American Osteopathic Association Healthcare Facilities Accreditation Program (HFAP), and licensed by the California Department of Public Health. MCH is a member of the Hospital Council of Northern and Central California and the California Hospital Association.

Madera Community Hospital opened on October 1, 1971 as a 63-bed community hospital. Today, MCH provides an array of diagnostic and treatment services from a 106-bed hospital and various clinics and outpatient facilities. As a private, not for profit community hospital (501(c) 3), incorporated in the State of California, MCH is dedicated to providing quality healthcare services to Madera and the surrounding communities.

Growing to meet the needs of the community, MCH opened a new 16-bed Emergency Department and 10-bed Intensive Care Unit in December of 2000 in a 15,000 square foot addition to the original building. The facility has a separate ambulance entrance and elevator to transport patients directly from ER to ICU. In 2012, the hospital completed construction and opened a 13,000 square foot Central Utility Plant to support the buildings and services provided on the main campus.

Services at MCH include: surgery (both inpatient and outpatient), 24-hour emergency services, specialized intensive care unit, cardiac care, medical and surgical care, maternity care, (including private birthing suites), diagnostic imaging, laboratory, physical therapy, respiratory therapy, speech therapy, health education and support groups, and operates two provider-based rural health clinics.

The Family Health Services (FHS) Clinic, located on the Hospital campus, is open from 8:30 a.m. to 6:00 p.m. seven days per week (closed some holidays). Appointments may be made in advance and walk-ins are seen on a first come/first served basis. The FHS Clinic is staffed with Family Nurse Practitioners and Physician Assistants. A separate Specialty Clinic is also operated in which contracted physicians see patients with certain special health needs.

Madera Community Hospital expanded to provide services at the Chowchilla Medical Center (a rural health clinic) in 2007. The Chowchilla Medical Center, located at 285 Hospital Drive in Chowchilla, is staffed with a full-time Nurse Practitioner or Physician Assistant Monday through Saturday. Appointments may be made in advance and walk-ins are seen on a first come/first served basis.

The MCH medical staff consists of a number of active and courtesy staff, practicing in primary care and internal medicine and a broad range of specialties. The hospital employs over 700 people in 46 departments.

Organizational Structure

Madera Community Hospital Board of Trustees - June 30, 2018

Madera Community Hospital is a 501c(3), not-for-profit community health resource, dedicated to actively promoting and maintaining the health and well-being of residents in western Madera County.

Madera Community Hospital is governed by a 21 member Board of Trustees. The Board is comprised of community members and local physicians. Listed below is a list of the members of the MCH Board of Trustees.

| | | | |
|-------------------|------------------------|----------------------|----------------------------------|
| Chair | Stell Manfredi | County Administrator | Retired |
| Vice Chair | Deidre da Silva | Business Owner | Lee's Concrete |
| Secretary | Monte Pistoresi | Business Owner | Pistoresi Ambulance |
| | Mohammad Anwar | Physician | Medical Staff President - Elect |
| | Mohammad Arain | Physician | Medical Staff President - Past |
| | Mohammad Ashraf | Physician | Medical Staff President |
| | Anna da Silva | Business Owner | Lee's Concrete |
| | Steve Barsotti | Insurance Broker | Foster & Parker Insurance Agency |
| | Jon Basila | Business Owner | Basila Farms |
| | Mike Diebert | Business Owner | Creative Copy |
| | Anita Eden | Retired | |
| | Brenda Garcia | League President | |
| | John Markle | Foundation Chair | |
| | Jay Mayhill | Business Owner | Creekside Farming |
| | Aftab Naz, MD | Physician | |
| | Wally Nishimoto | Business Owner | Fastway Chicken |
| | Bruce Norton | Businessman | Sunsweet |
| | Robert Poythress | Vice President | Citizens Business Bank |
| | Steve Schafer | Business Owner | San Joaquin Wine Company |
| | Don Warnock | Business Owner | Warnock Foods |
| | Jan Zitek | Retired | Animal Hospital |

Chief Executive Officer – Karen G. Paolinelli, FNP
 Chief Nursing Officer – Jane Winning, RN
 Chief Financial Officer – Mark Foote

Madera Community Hospital

Mission Statement

Madera Community Hospital is a not-for-profit community health resource, dedicated to actively promoting and maintaining the health and well-being of residents throughout the Central Valley. We are committed to identifying and serving our community's needs with compassion, concern, care and safety for the individual.

In support of our primary mission, Madera Community Hospital will:

- Be sensitive to the diverse physical, spiritual and psycho-social needs of those we serve, including the alleviation of pain and suffering, and integrally involving the family in care delivery.
- Periodically assess the health status and needs of our community, determine which health services we can appropriately establish and maintain, and act as a catalyst to ensure that priority health needs are met.
- Work collaboratively with physicians, other health providers, and community leaders to develop, offer and continuously evolve a comprehensive and integrated continuum of health services.
- Stimulate high levels of support and participation in educational and outreach initiatives offered to patients, staff and community members in an effort to promote both high levels of individual achievement and community health and well being.
- Prudently manage and utilize our financial resources, while ensuring the provision of high quality, effectively delivered health services.

Vision Statement

Madera Community Hospital will distinguish itself as a leader in identifying and meeting our community's health needs by working in partnership with physicians and others to offer and manage an integrated array of health services upon which a majority of individuals and employers in our community will rely. We will:

- Initiate collaborative relationships and strategic alliances which advance our vision.
- Meet or exceed our customers' expectations through quantifiable clinical and service quality and coordinated care delivery.
- Actively involve employers and community leaders in our success.
- Be flexible to change as community needs evolve.
- Engage a community which recognizes Madera Community Hospital as a vital community health resource.
- Align hospital and physician interests to better serve our community.
- Strategically invest in services and technologies, such as information technologies and non-acute care services.
- Selectively expand our Central Valley presence to serve the growing needs of area residents and purchasers: *Madera *Chowchilla *Kerman *N.W. Fresno

Community Description

Located in the exact center of California, Madera residents have easy access to Yosemite National Park, numerous mountain recreational areas including lakes, National & State Parks, the Pacific Coast, and Bay Area as well as Southern California.

Agriculture is the primary economic resource in Madera County creating jobs for permanent and migrant workers. Migrant workers are not the only work source benefiting from agriculture-related works; others include fertilizer companies, farm vehicles, supermarkets, truck-drivers, workers in wineries and food processing plants. Madera depends on agriculture and related fields for a major source of employment.

A wide range of healthcare services are available through the Madera County Public Health Department. Mental health services are provided through Madera County Behavioral Health Services. Privately owned medical facilities available within the county include several convalescent hospitals, ambulance services, and Valley Children's Hospital. Madera Community Hospital is the only acute care facility in the county treating adult patients.

The US Census Bureau QuickFacts, revised July 1, 2017 indicates a 4% population increase in Madera County from April 1, 2010 to July 1, 2017.

| | | |
|-----------------------------|--------------------|--------------------|
| <u>Madera County</u> | <u>2017</u> | <u>2010</u> |
| Population | 156,890 | 150,865 |

Median Household Income for the City and County of Madera are significantly lower than statewide. In excess of ten percent (13.5%) of Madera County residents are over sixty five (65) years old. The segment of residents living below poverty level present a tremendous challenge to Madera Community Hospital in meeting the healthcare needs of the community with limited financial resources.

| Residents Below Poverty Level | City of Madera | County of Madera | California |
|---|----------------|------------------|------------|
| Median Household Income | \$40,034 | \$45,742 | \$61,818 |
| Residents of All Ages Below Poverty Level | 26.3% | 20.4% | 15.3% |
| Per Capita Income | \$15,131 | \$19,021 | \$30,318 |
| Education (2008 Estimates) | | | |
| High School Graduates (Age 25+) | 59.8% | 71.7% | 81.8% |
| Bachelor's Degree or Higher | 8.4% | 13.1% | 31.4% |
| | | | |

Cities and zip codes served by the hospital are:

Madera / Madera Ranchos: 93636, 93637, 93638, 93639, Chowchilla: 93610, Raymond: 93653, Kerman: 93630

Source: U.S. Census Bureau: State & County QuickFacts. Data derived from Population Estimates, Census of Population and Housing, Small Area Income and Poverty Estimates, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits, Consolidated Federal Funds Report.

Source: U. S. Census Bureau, 2013 American Community Survey

Planning & Public Review

Board & Hospital Staff in the Planning Process

The Board of Trustees, Board committees, Administrative Staff and the Medical Staff, in conjunction with the Leadership Council, work together to implement and carry forward the goals developed in the strategic plan and mission statement as evidenced by review and approval of budgets, strategic initiatives, major equipment purchases and building projects.

Community Involvement and Needs Assessments

Citizen input is obtained in various ways. One very important way is through the participation of members of Madera Community Hospital Board of Trustees, Foundation Board and League of Volunteers. Hospital employees are involved in the community, serving on boards and committees representing the hospital getting and giving input to better the community.

Community Health Needs Assessment

Madera Community Hospital participated in the completion of a regional Community Health Needs Assessment, published in March, 2016, and coordinated by the Hospital Council of Northern and Central California. The Needs Assessment covered the four county area of Madera, Fresno, Tulare & Kings counties. A copy of this Needs Assessment is available on the Madera Community Hospital website at www.maderahospital.org.

This Needs Assessment is the result of significant collaboration among the hospitals in the four counties to come together and do this “shared work”.

The Patient Protection and Affordable Care Act (PPACA) imposed new requirements on hospitals. Hospitals must comply with requirements regarding community health needs assessments, community benefit reporting, financial assistance policies, charges, billing and collections.

Health needs identified in the Needs Assessment for the region were:

- Diabetes
- Access to Care
- Obesity
- Breathing Problems/Asthma
- Mental/Behavioral Health

Vision Madera 2025 Program

The Vision Madera 2025 Program provided Madera Community Hospital with an excellent assessment of the needs of the community and direction to provide a safe and healthy environment for the community as a whole, while meeting the immediate and long term healthcare needs of an economically and ethnically diverse community.

The following excerpt from the “Madera Vision 2025 – Vision Action Plan and Annual Report” summarizes the extensive public participation in the project.

Vision Madera 2025 Vision Overview

In July 2005, Madera engaged in a community process to develop a plan to guide the city to a preferred future. This community-wide effort, the Vision Madera 2025 program, was conducted over two years (2005-2007) and involved hundreds of citizens representing dozens of community interests including business, environment, neighborhood, social service, healthcare, education, government and many others. The product of this endeavor was a Vision Statement describing Madera in 2025, and an Action Plan identifying the programs and projects necessary to achieve that vision. With the help of hundreds of inputs from community volunteers and City of Madera sponsorship, the community now has a Vision and Action Plan. The Vision includes descriptive language describing a preferred future for Vision Madera 2025 in four focus areas:

- A Well-Planned City*
- A Strong Community and Great Schools*
- Good Jobs and Economic Opportunity*
- A Safe, Healthy Environment*

The project involved an extensive public participation program including a citizen task force that advised the City and developed the recommended Vision Madera 2025 Vision and Action Plan. In addition, the general public and various interest groups were engaged through a broad range of outreach activities such as public workshops and forums, newsletters, presentations to community groups, and focus groups. Hundreds of citizens participated in the vision planning process.³

Federal, State and Community Surveys, Data Bases and Reports

Madera Community Hospital Administration and Board of Trustees stay informed on population, health care and economic trends and their relation to the local community through various data sources; Federal & State reports, local surveys, healthcare databases and other publically available reports.

Careful planning and utilization of resources allows Madera Community Hospital to provide a variety of healthcare services and healthcare preventive education to a largely underserved population.

Madera Community Hospital Responding to Identified Healthcare Needs

Comprehensive Prenatal Services Program

Comprehensive Prenatal Services Program (CPSP) at Madera Community Hospital offers classes that may be started at any time during pregnancy. Participation is open to all expectant mothers. Attendance is flexible. As an incentive to encourage regular participation, free baby gifts are received with each class attended. Classes are offered on an individual basis or in a group setting.

The Comprehensive Prenatal Services Program includes the following classes:

- ❖ Breastfeeding
- ❖ Infant Care
- ❖ Infant CPR
- ❖ Labor and Delivery
- ❖ Early Pregnancy
- ❖ Nutrition advice
- ❖ Pre-Term Labor

Madera Community Hospital Labor and Delivery

- ❖ Six Labor, Delivery, and Recovery suites
- ❖ Infant security system
- ❖ Lactation Education
- ❖ Maternal Child “stork” tour of the facilities
- ❖ Operating rooms immediately available for cesarean sections
- ❖ Prenatal education

The Labor & Delivery Department encourages family involvement throughout the birthing process and offers extensive classes and parenting resources before and after delivery.

Childbirth Classes

Childbirth Classes are provided by for expectant mothers. The classes provide education about childbirth and education in parenting.

Stork Tours

Stork Tours give parents an opportunity to view the Labor and Delivery / Mother / Baby unit. Completion of routine forms prior to admission, and a preview of what to expect during the hospital stay. Two hour classes are held three to four times a month. This is a free service for all mothers delivering at Madera Community Hospital.

Nursing Licensure Education Support

Madera Community Hospital provides funds for employees to enroll in and successfully pass courses and tests to become a Registered Nurse, working with California State University, Fresno and the Madera Center and Fresno City College of the State Center Community College District.

Community Integrated Work Program

The Community Integrated Work Program provides a setting for physically and mentally challenged special needs community residents to learn life skills, performing in a commercial work environment, to be responsible, productive citizens.

Family Health Services Clinic

The Family Health Services Clinic is staffed with Family Nurse Practitioners and Physician Assistants. Family Health Services also offers specialty clinics in which local Physicians rotate on a regular basis. A wide variety of services are provided, including:

| | |
|---|------------------------------|
| Adult Healthcare | Urgent Care |
| Child Healthcare | Minor injuries and illnesses |
| Well child exams | Minor Surgical Procedures |
| Complete physicals and PAP Smears | Preventative Healthcare |
| Employee Physicals | WIC Physicals |
| Sports Physicals | Immunizations |
| Treatment of Acute & Chronic Illnesses | Lab and X-Ray Services |
| Family Planning Services | |

Most insurance, Medicare and Medi-Cal are accepted. A sliding fee schedule is offered for the uninsured.



Family Health Services
1210 East Almond Avenue, Madera, CA 93637
Open 8:30 am - 6:00 pm, seven days per week
Walk-ins are seen in order of arrival.
Appointments can be made by calling (559) 675-5530

Chowchilla Medical Center Clinic

A new opportunity to meet healthcare needs in the Madera County community of Chowchilla was realized when Madera Community Hospital took over management of the Chowchilla Medical Center Clinic in 2007. Madera Community Hospital assumed full operation of the Chowchilla Medical Center Clinic in 2008. The Chowchilla Clinic is staffed with a full-time Nurse Practitioner or Physician Assistant. Podiatry, Internal Medicine, Ophthalmology, and OB/GYN doctors are available by appointment. Walk-in patients are seen in order of arrival for primary healthcare services.



Chowchilla Medical Center

285 Hospital Drive, Chowchilla, CA 93610
Open Monday – Friday, 8:00 am to 6:00 pm
Saturday, 8:00 am to 4:00 pm.
Phone number: (559) 665-3768

A variety of services are provided, including:

| | |
|---|------------------------------|
| Adult Healthcare | Urgent Care |
| Child Healthcare | Minor injuries and illnesses |
| Well child exams | Minor Surgical Procedures |
| Complete physicals and PAP Smears | Preventative Healthcare |
| Employee Physicals | WIC Physicals |
| Sports Physicals | Immunizations |
| Treatment of Acute & Chronic Illnesses | Lab and X-Ray Services |
| Family Planning Services | |

Most insurance, Medicare and Medi-Cal are accepted. A sliding fee schedule is offered for the uninsured.

Madera Community Hospital

Children's Visitor Center

The provision of free short-term child visitation services to parents is a goal Madera Community Hospital was able to realize with the opening of the Children's Visitor Center on April 5, 2004.

The center is housed in a modular building located in the front of the hospital, close to the Family Health Services Clinic. It is accessible for women needing a mammogram, x-ray, visiting the family health clinic or when visiting a patient in the hospital. The modular building is 960 square feet.

Each year when RSV warnings and restrictions regarding children in the patient care areas are posted, parents and visitors become frustrated. The Children's Visitor Center helps alleviate the stress associated with these restrictions.

Although volunteer assistance will be solicited in this endeavor, a full-time director oversees and manages the facility.

The Children's Visitor Center staff provides seasonally appropriate activities for young visitors as well as good parenting suggestions to interested visitors.



For the convenience of patients and visitors, children can visit the supervised Children's Visitor Center while their parents receive services on the hospital campus only or visit patients in the hospital. The center is open Monday thru Friday from 8:00am - 4:00pm. The provision of free child visitation services helps prevent children being left unattended in other waiting areas on the hospital campus.

| Community Benefit Service Categories | |
|--|----------------------------|
| Executive Summary | |
| July 1, 2017 - June 30, 2018 | |
| | |
| Community Health Improvement Services (A) | |
| Community Health Education (A1) | \$26,237 |
| Health Care Support Services (A3) | \$34,439 |
| Other (A4) | \$7,680 |
| **** <u>Community Health Improvement Services</u> | <u>\$68,356</u> |
| Health Professions Education (B) | |
| Nurses/Nursing Students (B2) | \$86,346 |
| Other Health Professional Education (B3) | \$31,761 |
| Scholarships/Funding for Professional Education (B4) | \$1,960 |
| Other (B5) | \$2,828 |
| **** <u>Health Professions Education</u> | <u>\$122,895</u> |
| Financial and In-Kind Contributions (E) | |
| Financial Contributions (E1) | |
| In-kind Donations (E3) | \$43,002 |
| Cost of Fundraising for Community Programs (E4) | \$1,292 |
| **** <u>Financial and In-Kind Contributions</u> | <u>\$44,294</u> |
| Community Building Activities (F) | |
| Community Support (F3) | \$64,229 |
| Community Health Improvement Advocacy (F7) | \$907 |
| Workforce Development (F8) | \$34,806 |
| **** <u>Community Building Activities</u> | <u>\$99,942</u> |
| Community Benefit Operations (G) | |
| Community Needs/Health Needs Assessment (G2) | \$652 |
| Community Health Needs Assessment & Reporting (G3) | \$3,012 |
| **** <u>Community Benefit Operations</u> | <u>\$3,664</u> |
| Total Community Benefit Programs | <u>\$339,151</u> |
| Traditional Charity Care | <u>\$799,675</u> |
| Government Sponsored Health Care | |
| Unpaid Cost of Medicaid | \$16,389,169 |
| Means-Tested Programs | \$1,948,079 |
| **** <u>Government Sponsored Health Care</u> | <u>\$18,337,248</u> |
| Unpaid Costs of the Medicare Program | <u>\$8,336,107</u> |
| <u>Total Community Benefit Costs</u> | <u>\$27,812,181</u> |

**Madera Community Hospital
Community Benefit Programs Summary**

FY: 7/1/2017 - 6/30/2018

| Title / Department | Benefit Cost |
|--|---------------------|
| Administrative Coordination of Nursing Students Training at MCH | \$9,682 |
| Adult Congenital Heart Association | \$1,071 |
| Advisory Committee - Clovis Adult School | \$138 |
| Advisory Committee – Madera Center RN and LVN Program | \$173 |
| Advisory Committee – Madera High School ROP Program | \$138 |
| Blood Drive | \$86 |
| CCPS-Computerized Clinical Placement System | \$8,991 |
| Childbirth Classes | \$12,839 |
| Children's Visitor Center | \$53,278 |
| Community Benefit Operations | \$3,012 |
| Community Health Education Services | \$12,189 |
| Community Health Needs Assessment | \$652 |
| Community Integrated Work Program | \$13,056 |
| Cost of Workers' Compensation Insurance for Hospital Volunteers | \$1,292 |
| CSUF Dietetic Intern Program | \$24,094 |
| Disaster Readiness / Emergency Preparedness | \$10,951 |
| Employee Scholarships | \$1,960 |
| Health Information Technology Instruction | \$7,667 |
| Hospital Council of Central California | \$907 |
| Interpreter Services: Deaf, Hard of Hearing, Non-English Speaking | \$9,921 |
| Madera Rotary Club | \$31,741 |
| MCH Junior Volunteer Leadership | \$2,828 |
| NLC Academic Service Partnership | \$1,522 |
| Oversight and Direction RN & LVN Nursing Schools/Extern Training | \$24,344 |
| Physician Recruitment for Federally Designated Medical Underserved | \$21,750 |

| | |
|--|------------------|
| Provision of Meeting Space for Community Service Organizations | \$11,175 |
| RV Parking and Hook-Ups | \$7,680 |
| Transportation Programs for Patients | \$24,518 |
| Upward Bound Program | \$41,496 |
| Total Cost of Programs | \$339,151 |
| Number of Programs | 29 |

Madera Community Hospital

Community Benefit Activities Detail

07.01.2017 – 06.30.2018

ADMINISTRATIVE COORDINATION OF MCH NURSING STUDENTS

Nursing Administration: Tammy Galindo, RN

Ms. Galindo provides oversight and direction to sponsorship programs for the RN and LVN Nursing Schools and Nurse Extern Training Programs. This includes clinical placement, coordination of students, supervision and orientation training for nursing facility, students.

Benefit Cost: \$9,682

ADULT CONGENITAL HEART ASSOCIATION

General Accounting: Diane Neff, Manager

Ms. Neff is the local group leader for the Central California Adult Congenital Heart Association (ACHA). Activities include organizing and attending meetings, outreach, and fundraising events. Focus is on improving the quality of and extending the lives of adults with congenital heart defects through education, outreach, advocacy and promotion of research. Ms. Neff also serves as an Ambassador for the ACHA Heart to Heart Program. The ambassador pool consists of both patients and family members of patients (spouses, parents, etc). The purpose of the Heart to Heart program is to match ambassadors up with patients or their family members for one-on-one mentoring and support. A match typically lasts for 3 to 6 months and is intended to help the patient or family member with an issue such as dealing with having surgery, finding appropriate medical care, insurance issues, etc.

Benefit Cost: \$1,071

ADVISORY COMMITTEE – CLOVIS ADULT SCHOOL

Nursing Administration: Tammy Galindo, RN

Ms. Galindo participates in a leadership role in the Clovis Adult School Nursing Program.

Benefit Cost: \$138

ADVISORY COMMITTEE – MADERA CENTER RN AND LVN PROGRAM

Nursing Administration: Tammy Galindo, RN

Ms. Galindo participates in a leadership role in the Madera Center RN and LVN Program.

Benefit Cost: \$173

ADVISORY COMMITTEE – MADERA HIGH SCHOOL ROP PROGRAM

Nursing Administration: Tammy Galindo, RN

Ms. Galindo participates in a leadership role in the Madera High School ROP Program.

Benefit Cost: \$138

BLOOD DRIVE

Administration: Sherrie Bakke, Director

Ms. Bakke serves as the organizer and contact for Blood Drive days which allow the community to donate blood close to home. Madera Community Hospital hosts a blood drives for the Central California Blood Center.

Benefit Cost: \$86

CCPS – COMPUTERIZED CLINICAL PLACEMENT SYSTEM

Nursing Administrator: Tammy Galindo, RN

Ms. Galindo oversee CCPS requests and approve/reject requests to ensure only one school is at the facility at a time. The schools and hospitals meet quarterly to discuss issues with clinical site requests, hospital requirements/updates, and student immunization/background checks, all in support of advancing nursing

education in central California. Ms. Galindo also attends the Madera Center, Merced College, and West Med College Advisory Committee meetings on a quarterly basis.

Benefit Cost: \$8,991

CHILDBIRTH CLASSES

Labor & Delivery Director: Jennifer Holt, RN

Ms. Holt oversees the childbirth classes offered at Madera Community Hospital in support of better prenatal care to pregnant women in Madera County.

Provision of childbirth classes to underserved populations.

Benefit Cost: \$12,839

CHILDREN'S VISITOR CENTER

Administration: Karen G. Paolinelli, CEO

The MCH Children's Visitor Center opened for children on April 5, 2004. The Children's Visitor Center is available to the children of people coming to the Hospital for a medical appointment, hospital emergency care or to visit patients on the Hospital campus. Children can visit for up to 2 hours each day. The Children's Visitor Center provides a safe environment for children whose parents/caregivers require medical care or are visiting a Hospital patient.

Benefit Cost: \$53,278

COMMUNITY BENEFIT OPERATIONS

Administration: Samantha Sabato; Administration: Mark Foote, CFO

Madera Community Hospital collects data on and provides oversight and management of community benefit programs and the reporting process.

Benefit Cost: \$3,012

COMMUNITY HEALTH NEEDS ASSESSMENT

Administration: Sherrie Bakke, Director

Mr. Bakke participates in the Four County (Madera, Fresno, Kings, & Tulare) Community Health Needs Assessment (CHNA) taskforce working on a new Community Health Needs Assessment to be published in 2019 and made available to the public.

Benefit Cost: \$652

COMMUNITY HEALTH EDUCATION SERVICES

Administration: Karen G. Paolinelli, CEO

Provide education, educational materials, and speakers to improve the health of the community. Current focus is in identified areas of need including diabetes, respiratory/breathing conditions, heart disease, sleep apnea and screening for unknown medical conditions.

Benefit Cost: \$12,189

COMMUNITY INTEGRATED WORK PROGRAM

Housekeeping: Sandra Andujar, Manager

The Community Integrated Work Program allows physically and mentally impaired individuals to gain work experience in the community enabling the individual to grow in social situations, the work environment, self esteem and while being reimbursed. Madera Community Hospital provides a setting for special needs community residents to learn life skills, performing in a commercial work environment and being responsible, productive citizens.

Benefit Cost: \$13,056

COST OF WORKER'S COMPENSATION INSURANCE FOR HOSPITAL VOLUNTEERS

Administration: Karen G. Paolinelli, CEO

The cost of workers' compensation provided by the hospital to its onsite volunteers.

Benefit Cost: \$1,292

CSUF DIETETIC INTERN PROGRAM

Dietitians: Kathryn Vietti, RD and Kristen Peterson, RD

Madera Community Hospital provides meeting rooms and space for group to meet for classes and individual study.

Benefit Cost: \$24,094

DISASTER READINESS / EMERGENCY PREPAREDNESS

Facilities Management: Nick Nolan, Director

Costs associated with new expanded training, task force participation and drills to increase preparedness in event of disaster.

Benefit Cost: \$10,951

EMPLOYEE SCHOLARSHIP PROGRAM

Madera Community Hospital provides scholarships to employees to support careers in health care in the Madera area.

Benefit Cost: \$1,960

HEALTH INFORMATION TECHNOLOGY EDUCATION

Health Information Technology: Becky Clark, Director

Ms. Clark provided education and training for students at Fresno City College and trained/mentored employees at Madera Community Hospital.

Benefit Cost: \$7,667

HOSPITAL COUNCIL OF NORTHERN AND CENTRAL CALIFORNIA

Administration: Karen G. Paolinelli, CEO

To understand and promote areas of common interest in providing healthcare to our communities. Work in collaborating with Fresno area hospitals in assessing healthcare needs of community.

Benefit Cost: \$ 907

INTERPRETER SERVICES FOR HARD OF HEARING AND NON-ENGLISH PATIENTS

Human Resource: Melissa Bushey, Director

Madera Community Hospital provides interpreter services for deaf & hard of hearing and non-English speaking patients.

Benefit Cost: \$9,921

MADERA ROTARY CLUB

Administration: Jane Winning, CNO

Ms. Winning participates in the Madera Rotary Club and attended weekly meetings.

Benefit Cost: \$31,741

MCH JUNIOR VOLUNTEER LEADERSHIP

Human Resources: Melissa Bushey, Director

Ms. Bushey provides assistance and guidance to Junior Volunteers to enhance their knowledge of healthcare.

Benefit Cost: \$2,828

NLC ACADEMIC SERVICE PARTNERSHIP

Nursing Administrator: Tammy Galindo, RN

Ms. Galindo participates in the Nursing Leadership Council meetings in support of expanding careers in nursing in the local area.

Benefit Cost: \$1,522

OVERSIGHT & DIRECTION RN & LVN NURSING EXTERNS

Med/Surg Director: Tammy Galindo, RN & Jane Winning, RN

Ms. Galindo and Ms. Winning provide oversight and direction to sponsorship programs for the RN and LVN Nursing Schools and Nurse Extern Training Programs. This includes clinical placement, coordination of students, supervision and orientation training for nursing faculty and students.

Benefit Cost: \$24,344

PHYSICIAN RECRUITMENT FOR FEDERALLY DESIGNATED MEDICALLY UNDERSERVED

Administration: Karen G. Paolinelli, CEO

Ms. Paolinelli coordinated the recruitment efforts of physicians to establish practice in a federally designated medically underserved area.

Benefit Cost: \$21,750

PROVISION OF MEETING SPACE FOR COMMUNITY SERVICE ORGANIZATIONS

Administration: Karen G. Paolinelli, CEO

Provision of meeting rooms / space for not-for-profit community service organizations, coalitions, social service networks such as Chamber of Commerce, Soroptomists, Lions, etc.

Benefit Cost: \$11,175

RV PARKING AND HOOK-UPS

Administration: Nick Nolan. Director

Open RV Parking for family and visitors to park for the duration of the patients stay.

Benefit Cost: \$7,680

TRANSPORTATION PROGRAMS FOR PATIENTS

Community Relations: Sherrie Bakke, Director

The hospital provides cab and public transportation vouchers for patients who do not have transportation.

Benefit Cost: \$24,518

UPWARD BOUND PROGRAM

Nursing Administrator: Tammy Galindo, RN

Tammy Galindo Coordinated clinical rotation and preceptors. The students rotate throughout the Medical Surgical department, Emergency Department, Labor & Delivery, and the nursery.

Benefit Cost: \$41,496

Total Community Benefit Expenses: \$339,151

Programs: 29